

Black Forest Open Air Museum Vogtsbauernhof in Gutach

Visitor Regulations

A warm welcome to the Black Forest Open Air Museum, where a wealth of discoveries and information await you! In order to make your visit to the museum as pleasant as possible, and in the interests of your own safety, we would ask you to abide by the following Visitor Regulations.

I. General provisions

1. The Visitor Regulations apply to the whole museum (all buildings, open areas and facilities).
2. The legal relation between the visitor and the Black Forest Open Air Museum Vogtsbauernhof under the trusteeship of the district of Ortenau is constituted under private law and in accordance with the rules of the German Civil Code (BGB), unless otherwise stipulated in the Visitor Regulations.
3. By entering the museum grounds, visitors are agreeing to comply with the Visitor Regulations.
4. Any instructions given by museum staff are to be complied with at all times.

II. Opening hours and admissions

1. The opening hours are posted on public display in the museum.
2. Visitors can be admitted until the ticket office closes one hour before museum closing time. (Please note: the closing time can vary).
3. Admission to the museum is only permissible with a valid entrance ticket. One ticket entitles the holder to one visit to the museum. Discounted tickets may only be used in combination with the appropriate identification.
4. Single tickets are non-refundable. Large group tickets (15 or more people) are refundable, but there will be an additional administration fee of 10 Euro. Lost tickets will not be compensated.
5. Anyone found visiting the museum without a valid entrance ticket or using a discounted ticket without authorization will be charged an additional entry fee of 15 Euro as well as the full price of a single ticket for adults or minors.
6. Children under the age of 6 may only enter and spend time in the museum if accompanied by a responsible person. The same applies to people susceptible to convulsions or fainting fits, as well as to mentally disabled persons insofar they are dependent on assistance.

7. School classes or youth groups are to be accompanied around the museum by their respective teacher, group leader and/or any additional personnel, in accordance with their supervisory duties.

III. Museum playground

The playground in the Black Forest Open Air Museum Vogtsbauernhof in Gutach is open to museum visitors during museum opening times and is governed by the conditions of these visitor regulations. It is not a public playground.

IV. Visitor code of conduct

1. Smoking is strictly forbidden throughout the museum premises (in open areas as well as all buildings).
2. Photography is permitted for private and non-commercial purposes only.
3. It is forbidden to touch any objects.
4. Visitors are requested to keep to the marked paths within the museum grounds.
5. It is forbidden to swim in the museum pond or to jump in from its banks.
6. All museum facilities and installations are to be treated with care. Rubbish is to be disposed of in the litter bins provided.
7. The animals kept on museum grounds must not be fed, disturbed or upset. Visitors are urged to exercise caution when around the animals due to the unpredictability of animal behaviour.
8. Dogs must be kept on a lead at all times when on museum premises. Dog owners are to clear up and dispose of any mess made by their dogs immediately.
9. Visitors are requested to take special care when walking around the museum premises, as the ground is uneven in some areas. Particular care is to be taken in the museum buildings. Due to the fact that they are several hundred years old, there is a greater risk of damage if one enters and treats them as one would a modern home. Moreover, the special architectural features of the buildings of the Black Forest Open Air Museum Vogtsbauernhof harbour certain dangers that may not be immediately obvious to modern visitors, such as low headroom, unfamiliar types of stairs, steps and thresholds etc. It is not possible to remove these hazards as that would mean interfering with the very substance of the buildings that the museum aims to protect. For this reason, not all of the museum facilities can be designed so as to comply with today's normal standards.
10. Visitors are requested to exercise greater caution around running or moving machinery.
11. Visitors using the car park in front of the museum do so at their own risk. The car park is not guarded and is not cleared of ice and snow in winter.

V. Domiciliary rights

The museum operators reserve the right to deny access to the museum, either permanently or for a certain period of time, to anyone found violating the provisions of the Visitor Regulations. The operators' right to assert further claims remains unaffected thereby.

Should it be necessary to escort a person from the museum's premises and/or to bar them from entering, the admission fee will not be refunded.

VI. Liability

1. In the case of improper use, culpable soiling or other damage caused the visitor is liable for damages in accordance with the general provisions.
2. The district of Ortenau is only liable for material damage in the event of intent or gross negligence. Statutory liability for injury to life, body or health shall not be affected.

VII. Entry into Force

These Visitor Regulations shall apply as from January 1st 2018.

Frank Scherer
Landrat (District Administrator)